



THE UNITED REPUBLIC OF TANZANIA
MINISTRY OF INDUSTRY AND TRADE
TANZANIA BUREAU OF STANDARDS (TBS)



ISO 9001:2015 Certified

Member of the International Standardization (ISO), Codex Alimentarius Commission (WHO/FAO), Agent for ISO and other National Standards Bodies

TRAINING COURSE ANNOUNCEMENT

COURSE TITLE: REQUIREMENTS ON QUALITY MANAGEMENT SYSTEM (ISO 9001)

Duration: Five working days (20th to 24th April, 2026)

Target participants: Personnel working in organizations, service provision, industries or any other individuals.

Course outline:

1. Introduction and fundamental concepts of quality management system;
2. Principles of quality management system;
3. Requirements and implementation of ISO 9001;
4. Impacts on Certification of ISO 9001 to business operations; and
5. Roadmap to ISO 9001 certification.

Course presentation and methodology:

The course will be presented in Swahili or English languages, and will be delivered in an interactive tutor- trainee-led discussions, experience from trainees and group participation.

Benefits of the course

After successful completion of this course, participants will be able to:

- i) interpret and implement the requirements of the ISO 9001 standard;
- ii) manage organizational/business processes;
- iii) apply knowledge to reduce waste;
- iv) provide consistent products or services.
- v) **Improvement of credibility and image** of your organization
- vi) **Improvement of customer satisfaction**
- vii) **Create a continual improvement culture**

Course assessment and awards:

A participant who attends the course, participates in group work, exercises and test and scores 60% and above of the final course evaluation shall be awarded a certificate of successful completion. Otherwise, a participant who scores less than 60% of the final course evaluation shall be awarded a

TBS HEADQUARTERS	TBS CENTRAL ZONE	TBS LAKE ZONE	TBS NORTHERN ZONE	TBS SOUTHERN HIGHLANDS ZONE	TBS SOUTHERN ZONE	TBS WESTERN ZONE
Physical Address Tanzania Bureau of Standards Ubungo, Morogoro Road / Sam Nujoma Road P. O. Box 9524 DAR ES SALAAM, TANZANIA Tel. No: +255 22 245 0298/ +255 22 245 0206 Telefax: +255 22 2450959 Hotline: 0800110827 E-mail: info@tbs.go.tz Website: http://www.tbs.go.tz E-mail address for customer complaints: complaints@tbs.go.tz Twitter: TBS_Tanzania Instagram: tbs_Viwango	Physical Address Kambarage Tower P. O. Box 2956 DODOMA, TANZANIA Tel. No: +255 26 2520310	Physical Address NSSF Building, 3 rd Floor DODOMA, TANZANIA Tel. No: +255 26 25201127	Physical Address NSSF Mafao House Building, 2 nd Floor P.O. Box 1814 MWANZA, TANZANIA Tel. No: +255 28 2501127	Physical Address NHF Building, 7 th Floor P.O. Box 2399 ARUSHA, TANZANIA Tel. No: +255 27 2520143	Physical Address MTUWASA Building P. O. Box 1396 MTWARA, TANZANIA Tel. No: +255 23 2334477	Physical Address NSSF Building (Mafao House), 2 nd Floor P. O. Box 1276 KIGOMA, TANZANIA Tel. No: +255 28 2804023

certificate of attendance. In addition, participants will be provided with training materials for further reference. Full attendance of participants is required during the course.

Course fee:

The course fee is **TZS 750,000/- per person, non-refundable**. The fee shall cover tuition fee, stationeries, training materials, food and refreshments. Each applicant shall be responsible for his/her own travelling and accommodation expenses.

Mode of application:

Interested applicants are advised to apply for the course through email **researchandtraining@tbs.go.tz** as early as possible since the maximum number of participants required is twenty-five (25) and provide the following information:

- i) Full name of applicant;
- ii) Region and district of applicant;
- iii) Contact (physical address/P. O. Box) of applicant;
- iv) Phone number and email address of applicant; and
- v) Organization name, contact (physical address/P. O. Box), region and district (if any).

Mode of payment

Course fee shall be paid in full and once fourteen (14) days prior to the date of training. Government bill will be issued to applicant.

Postponement and cancellation of training

If a participant fail to attend the training for any reason, the paid course fee will not be refunded. In case the Bureau postpones the training, the applicant will be informed **ten (10) days** before commencement of the training course together with re-scheduled date.

Training venue

The training will be conducted at **Morogoro - Tanzania**; however, training venue will be communicated to the registered applicants.

For enquiries, contact us through cell phone No. 0800110827 from Monday to Friday (08hr00AM – 04hr00PM).

Issued by;



Gladness H. Kaseka
Public Relations and Marketing Manager



“Inspiring Quality and Safety for Better Livelihood”

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